From: Jenny Camero
To: Permits
Subject: FW: User ID number
Date: Wednesday, February 18, 2015 4:58:50 PM
Attachments: image001.png
image002.png
image003.png

In CASE PEOPLE WANT TO REQUEST VIA PHONE AT 866-957-3767 PRESS 5 THEY WILL HAVE TO HAVE THIS ACCOUNT NUMBER FROM THEIR ACCOUNT

JENNY CAMERO
Inspection Services | City of Georgetown
512.930.2550
www.georgetown.org | www.mygovernmentonline.org
-

Appy online 24.7 at www.mygovernmentonline.org

From: Michael Ballard [mailto:Michael@scpdc.org]
Sent: Wednesday, February 18, 2015 3:46 PM
To: Jenny Camero
Subject: User ID number

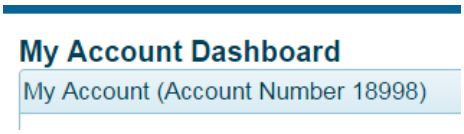
Ms. Camero,

Here is the screenshot of the number they need to punch in the phone. Note: They need to create an account in order to retrieve that account number. Customers also find it easier to also do the process online instead of over the phone (if they'd like to use that option).

Once they login:

1. Click the "Account" Button in the upper right-hand corner of the website.
2. It's going to be at the top of the page "My Account (Account Number _____)

Here is an example (screenshot):



Thanks,

Michael Ballard
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